REPLY TO BIDDER'S QUERIES

Sr. No.	Bid Reference Page No.	Bid Document for the Insurance Policy for CUGL's assets Bidder's Queries/ Observation/Comments	Bid Document No.: CUGL/C&P/TEN2223/236,000,003 dated 04.06.2022 (E-Tender No. 53635) CUGL Response
1		Please provide previous claims experience data for all policies asked in SOR, preferably for last 3 years	Annx -I attached
2	67	As per SOR S l. No-4 (Public Liability), Please provide required sum insured any one accident limit, if proposed	As per IRDA guidline
3	67	As per SOR Sl. No-7 for Special Contingency Policy of MDPE & CS pipeline, Please provide us any one Loss limit, if proposed	Maximum upto sum insured
4	67	As per SOR Sl No-8 (Store Spares Fire & Burglary), Please provide Maxmium Sum insured at any location for burglary insurance	Maximum upto sum insured
5	67	As per SOR Sl No-9 (PC's Lenovo thinkpad), Please confirm weather Special Congency policy is required for PCs Lenovo Thinkpad	Not required
6	67	As per SOR Sl. No-1,2 & 3 , Please provide city wise bifurcation of sum insured	Kanpur- above 50 Cr and Bareilly, Jhansi & Unnao below- 50 Cr., Final sum insured provide at the time of policy issuance
7	67	As per SOR Sl No 1&2, SFSP for Building, CNG Stations, P&M, Please provide bifurcation between CNG Station builders, Sum insured value and Office/Dwellings/Residence buildings' sum insured value which are outside or away from CNG station, if any.	Kanpur- above 50 Cr and Bareilly, Jhansi & Unnao below- 50 Cr., Final sum insured provide at the time of policy issuance
8	67	As per SOR Sl No 1i.e. SFSP policy mentioned at Sl. No. 1 of SOR at Page-67; Please provide us maximum sum insured/value at risk any one location	Kanpur- above 50 Cr and Bareilly, Jhansi & Unnao below- 50 Cr., Final sum insured provide at the time of policy issuance
9	52	As per SOR Sl No 2& 3 i.e. SFSP policies mentioned at Sl. No. 2 &3 of SOR at Page-67; Please provide us maximum sum insured/value at risk at any one location. Also please provide us Sum Insured bifurcation for of risk locations for these 2 policies.	Kanpur- above 50 Cr and Bareilly, Jhansi & Unnao below- 50 Cr., Final sum insured provide at the time of policy issuance
10	67 &52	Kindly confirm which add-on covers are required under SFSP policies. Because, as per SOR at Page-67, Sl. No. 1,2&3, only SFSP standard cover with terrorism cover is required is mentioned but as per details in Scope of Work Page-52 Section 1 (A) there are additional add- on covers required mentioned like escalation clause, Impact damage due to insured's own vehicle/property etc.	As per SOR
11	52&59	As per Scop of work from page 52-59, Please confirm weather Machinery breakdown policy, Storage cum erection Policy, Electronic equipment Policy are required or not	Not required
13		Please provide existing insurer name & contract No for further Technical clarifications.	not applicable
14		Please provide the estimated bid value reserved for current tender i.e. Bid Document No. CUGL/C&P/TEN2223/236,000,003	not applicable
15		Please provide tender award amount or selected final quote amount of last year's tender for existing policies i.e. Bid Document No. CUGL/C&P/TEN2223/236,000,003	not applicable
16		Please share latest financial of CUGL for D&O Policy quoting purpose	Available at CUGL Website
17		Please share complete details of 5 Emergency Resource Vehicle (ERV). It would be great help if you can share the expiring policies (hiding the premium part) & RC of vehicle to enable us quote competitive quote if not than please furnish below mentioned mandatory details for quoting purpose. ⍰ Expiring IDV of each Veh ⍰ Expiring policy Type ⍰ Make/Model of Each Vehicle ⍰ NCB to be considered for each vehicle. ⍰ RTO of each Vehicle ⍰ Body Type - Open/Closed & Please also confirm on coverage wheather IMT 23 & 47 to be given	Not required
18		SI Bifurcation for MDPE & CS pipeline with Gas Kanpur & Bareilly required. Last year we received the bifurcation as 70% in Kanpur and 30% in Bareilly. Please confirm if to be taken as expiring.	OK
19		SI Bifurcation for Stores and Spares required.	Refer SOR item No. 8 Sum Insured for Store Spares : Kanpur : Rs. 22 Crores Bareilly : Rs. 6 Crores Jhansi : Rs. 2 Crores

CENTRAL U.P. GAS LIMITED KANPUR

CUGL		Bid Document for the Insurance Policy for CUGL's assets	Bid Document No.: CUGL/C&P/TEN2223/236,000,003 dated 04.06.2022 (E-Tender No. 53635)
Sr. No.	Bid Reference Page No.	Bidder's Queries/ Observation/Comments	CUGL Response
20		In this context you are requested to please confirm the following details in respect of of SOR Sl.No.7 : Type of Policy - MDPE & CS Pipeline with Gas Kanpur & Bareilly, Sum Insured : Rs.2959875285.25. Details of All Locations along with Location wise sum Insured.	Kanpur Rs. 200 Cr., Bareilly 80 Cr and Jhansi 15 Cr
21		On Page 57 under Money Insurance, average claim incidents are 10 in a year. Please share Year wise No. of Claims | Claimed Amount | Settled Amount of last 4 years under Money Insurance.	There are no claim in last 4 years
22		We understand that we only have to quote for all Sr. Nos in Price Bid on Page 67 of Tender and we don't have to quote for below items: 1B) Machinery Breakdown Insurance Policy (Page 53) 1C) Burglary and Housebreaking Insurance Policy for CNG Stations (First Loss Basis) (Page 53) 2) Standard Fire and Special Perils Policy - for Dispensers (Page 54) 3) Storage cum Erection Policy (Page 54) 11) Burglary Policy for Fire and Safety Equipments (Page 57) 13) Electronic Equipment Policy (Page 58) 14) Fire and Burglary Insurance for Building (Page 58) 16) Public Liability Act Only Policy (Page 58) 18) Miscellaneous and Special type of Vehicles Package Policy In case above items are to be covered then please add these items in Price Bid format along with respective Sum Insured Details.	As per SOR items
23		In Sr. No. 1, 2 & 3 of Price Bid, please confirm the total no. of premises (Operational CNG Stations and Offices) in Kanpur, Bareilly, Unnao and Jhansi.	Kanpur- CNG Station-29 & 2 Office Bareilly- CNG Station 13 & Office-1, Jhansi CNG Station-5 & Office-1
24		In Sr. No. 1 of Price Bid, please confirm if highest Sum Insured (SI) in single premises is less than 50 Crores. If any premises is having SI more than INR 50 Crs then please share Sum Insured for such premises.	Kanpur- above 50 Cr and Bareilly, Jhansi & Unnao below- 50 Cr. , Final sum insured provide at the time of policy issuance
25		In Sr. No. 5 of Price Bid for Cash at CNG Station, we understand that both Money and Fidelity Insurance is to be covered for INR 1 Crs	As per given in SOR
26		In Sr. No. 6 of Price Bid for Marine Policy, please confirm below details: a. Please confirm exact subject matter / cargo to be covered. Please confirm if any Gas transportation would be involved or not. b. Please confirm the highest SI Value in single Vehicle to be considered. c. We understand the mode of conveyance would be Rail, Road and Courier. Please confirm d. We understand there would be no involvement of Over Dimensional Cargo (ODC). If involved, then please confirm the percentage of ODC cargo out of the total Sum insured of INR 3 Crores. ODC is any Cargo which requires the use of a special conveyance, and/or any item which including packing does not fit inside a standard 40 container or equivalent road trailer, thus having dimensions in excess of 12m length and/or 2.5m wide and/or 2.5m high &/or any item with weight in excess of 25 MT. e. Please confirm if any second hand equipment would be involved.	Only material shift form CUGL store to store and CUGL site at Kanpur, Bareilly, Jhansi & Unnao
27		In Sr. No. 8 of Store Spares, please confirm approx (%) of Total SI of INR 30 Crs under Open Stores and Closed Stores.	65% open area 35% closed area
28		In Sr. No. 11 of LCV Cascade with Gas, please confirm the highest value of single LCV.	Maximum upto 26 Lakhs (aprox)

Bidder are required to submit the "REPLY TO BIDDER'S QUERIES' alongwith the bid duly singed & stamped.

CENTRAL U.P. GAS LIMITED KANPUR

ANNEXURE-1

Claim Details				
Year	No. of Claims	Amount claimed (Rs.)	Amount Settled (Rs.)	Nature of claims
2019-20	18	850000	610172	Gas pipeline damage
2020-21	27	1550000	1417793	Gas pipeline damage
2021-22	146	3000000	2141281	Gas pipeline damage

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