

REPLY TO BIDDER'S QUERIES

Bid Document for the Procurement of Commercial Meter with Integrated AMR					Bid Document No. : CUGL/C&P/TEN2021/20,219,036 dated 31.12.2020	
Sr. No.	Bid Reference			Subject	Bidder's Queries/ Observation/Comments	CUGL Response
	Section	Page No.	Clause No.			
1	Section -IV	51	2.0	For Authorized Supplier: 3.3 The Bidder must meet the qualification criteria mentioned at Clause 1a & 2a for Group A and Group B respectively.	We are authorized service partner of foreign meter manufacturer with which we have recently associated with them and not having experience in supplying RPD meter with EVC, however our manufacturer have experience in supplying the same in foreign country like Europe. We hereby request you to consider our manufacturer's experience and qualify us. Request you to confirm.	Tender conditions prevails.
2	Section V	56	3.1.3	5% shall be released after the completion of 5 year of webhosting services (i.e. for entire duration of contract) reckoned from the date of supplied meters.	5% of the order shall be released after completion of 5 years which is very long period of time and effect on bidder's financial health also, we hereby suggest M/s CUGL to release payment of web hosting services on monthly running RA bills and provide the separate items of web hosting services. Kindly confirm.	Tender conditions prevails.
3	Section V	56	6.0	6.0 Delivery schedule The delivery period shall be 8 Weeks from the date of LOI for first lot. The delivery of ordered quantity shall be in multiple lots as per below table:-	Delivery period i.e. 8 weeks is very short period of time to manufacture the whole product, import and deliver to M/s CUGL store location, we hereby request M/s CUGL to provide atleast 18 weeks deliver time period to the bidders. Kindly confirm.	Tender conditions prevails.
4	Section V	58	8.0	Third party inspection	We understand that the third party inspection shall be carried out at manufacturing facility itself, please confirm if our understanding is correct.	If the manufacturing unit is outside of India, then the Third-party inspection at manufacturing unit of bidder shall be arranged by the bidder at their own cost. The list of TPI's shall be provided by the bidder and CUGL shall approve one of them for inspection. However, for location at India final inspection of material shall be carried out by TPIA hired by CUGL.
5	Section VII	122	Group B Datasheet	30. Rangeability: 1:100 or better	Our meter have following rangeability: 1. G10: 1:40 2. G16: 1:50 3. G25: 1:80 4. Above G25: 1:100 and better We hereby request to accept the above rangeability. Kindly confirm	Tender conditions prevails.
6	Section VII	122	Group B Datasheet	MISC. 5. G160: Size 2"/150# 6. G250: Size: 2"/150# 7. G400: Size: 2"/150#	Our meter is have following sizes: G 160: Size: 3" or 4" 150# G250: Size: 4" /150# G400: Size: 4" or 6" /150# We hereby request you to confirm the acceptability of above sizes of meter.	Tender conditions prevails.

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7	Section VII	130	Data Hosting	4 Brief scope of supply: Hardware for server, Server should be OPC compliant. Cloud server is accepted;	We understand that the server can be established in anywhere in the world and shall be hosted in India with uniuie username and password on server, kindly confirm.	Confirmed but Cloud server in India will be preferred.	
8	Section VII	122	Group B Datashe et	DATA SHEEL FOR ELECTRIC VOLUME CORRECTOR: 40. Cable Entry: 1/2" NPTF	We have cable entry with size of M12 * 1.5, request to confirm the acceptability of the same.	confirmed.	
9	Section VII	122	Group B Datashe et	DATA SHEEL FOR ELECTRIC VOLUME CORRECTOR: 29. Feature: Conduit connection of 1/2" NPTF with plugs shall be provided for output	We have conduit connection with size of M12 * 1.5, request to confirm the acceptability of the same.	confirmed.	
10	Section VII	122	Group B Datashe et	DATA SHEEL FOR FLOW METER: 35. Cable Entry: 1/2" NPTF	We have cable entry with size of M12 * 1.5, request to confirm the acceptability of the same.	confirmed.	
11	Section VII	122	Group B Datashe et	Misc. 1. G10: Size 2"/150# and 171 F-F distance	We have certified G 10 meter is DN25 and 130 F-F distance, request you to confirm the acceptability.	Tender conditions prevails.	
12	Section VII	122	Group B Datashe et	40. Output: 1 LF, 1 LF/HF and 1 AT (Anti Tampering)	We provide 1LF cable consist of 2LF + 1 Anti tampering output, request you to confirm.	confirmed.	
13	Section VII	122	Group B Datashe et	27 Material: Impeller and shaft	Impeller of our meter is aluminum material, request you to confirm.	Tender conditions prevails.	
14				In reference to subject tender, we have associated with the meter manufacturing company based in China and we understand that there is no requirement of registration in DPIIT (Department for Promotion of Industry and Internal Trade) in this tender and we can bid without registration, request you to confirm the same after which we shall be able to proceed further, however we have model approval and import license of material required in tender from Legal metrology of India (Weights and Measures dept.).	Bidder has to submit statutory documents as mentioned in the tender documents along with the bids. Tender condition prevails.		
15	BEC	50 of 141		Commercial Diaphragm meter with AMR	Kindly accept supply of Thermal mass flow meter which comes with inbuilt-AMR for BEC criteria of Group A	Smart Gas meter are already mentioned in BEC.	
16	SCC / 3.1.2	56 of 141		15% after commissioning of supplied meters or within 180 days after the receipt of goods with submission of undertaking for "all service as and when required will be provided by bidder", whichever is earlier	15% after commissioning , or within 60 days after reciept of goods with submission of undertaking	Tender condition prevails.	
17	SCC / 3.1.3	56 of 141		5% shall be released after the completion of 5 year of webhosting services (i.e. for entire duration of contract) reckoned from the date of supplied meters.	We are already submitting PGB for 5 years period. Please release the 5% payment against the submitted PBG. Please accept	Tender condition prevails.	

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18	Delivery Schedule	56 of 141		8 weeks delivery from date of issue of LOI for Lot-1	We request CUGL to accept 14 weeks delivery for 1st LOT and 12 weeks for subsequent LOTS. The manufacturing , shipping, Custom Clearance , Inspection and testing and inland transportation needs minimum 14 weeks time. Kindly consider the same.	Tender condition prevails.
19	QAP	140 of 141		Body Hydro Test	Hydrotest is not applicable for Electronic static meters. We will perform Pneumatic leak test. Please accept	This is applicable in case of specific meter requirement. However, meter type shall be as per MR in Technical Tender Document.
20	QAP	140 of 141		Calibration and Accuracy test : Review & Witness	In case of foreign manufacturers , the meter calibration is done at manufacturer facility. Please accept review of calibration certificate.	In case of foreign manufacturing unit, CUGL approved TPIA reports shall be shared for review.
21	5.5 AMR and EVC	110 of 141		AMR to provide readings on cloud (CUGL Dashboard) for all meters (industrial and commercial. For a period of 5 years.	Pls confirm that Data hosting service using inbuilt AMR is applicable for Group A : commercial meters. For Group B remote monitoring software using GSM modem is required. Please confirm.	For both group meters, reading should be provided by bidder on CUGL Dashboard for 05 years.
22	5.5 AMR and EVC	110 of 141		Bidder shall supply software for remote monitoring through GSM Modem. The software shall be installed in CUGL Office / control room	Please confirm if same is acceptable for Group B(RPD Meters & EVC + AMR). We have following options :- 1) EVC with Modem housed in JB powered by Ext Battery & Solar 2) EVC with Datalogger (Replaceable battery with life of 5 years) - Zone 0 certified. Both will work on GSM / GPRS. Option 2 (Cello 6S AMR already used by CUGL) Please confirm if Opt2 is acceptable	Option 2 is noted and confirmed.

Bidder are required to submit the "REPLY TO BIDDER'S QUERIES" alongwith the bid duly signed & stamped.

