REPLY TO BIDDER'S QUERIES-II		
	Bid Document for the Group Mediclaim Insurance Policy for CUGL Employees	Bid Document No.: CUGL/C&P/TEN2122/21,229,020 dated 01.11.2021
Sr. No.	Bidder's Queries/ Observation/Comments	CUGL Response
1	Complete Copy of expiring GMC Insurnace Policy with all endorsements isued to CUGL	Initial page of Policy for the year 20-21is enclosed. However, last year claim ratio as submitted by the existing insurer is as under: Particular Amount Paid : 13,47,328 O/s : 675,391 With IBNR : 2,346,080 Loss Ratio : 200.88% This data is as on 15.11.2021
2	Latest Claim MIS Summary issued by the TPA (Third Party Administrator)/Claim settling Authroity	
3	Latest Claim MIS Dump issued by TPA	
4	Serial Number of families for which Sum Insured will be 7,00,000/- on floater basis.	Sl No. 10 & 16 of Insured List mentioned in the tender
5	Date of commencement of proposed insurance policy	From issuance of work order and receipt of payment against policy
6	GI Council format-IRDA Mandate dully filled and singned (As attached herewith)	Refer Tender Document
7	Last year Premium & Endorsement details, Premium & Number of lives cover at the of inception and Final premium & Number of lives cover including all endorsement	Refer point no. 1 above and Tender Document
8	Whether the above proposal is fresh or renewal	Policy is obtained on yearly basis through tendering
9	If it is renewal, Please let us know Past Experience details Viz., Insured Name, TPA name, Claims amount, Claims as on date, No. of lives at inception, Premium, Sum Insured, Scope of Cover, etc.	Refer Reply to bidders quries-I and point no. 1 as above.
10	Whether employees are involved in any hazardous gas work	We are in distribution of PNG and CNG in the allocated GA's
11	Active Member enrolment data in excel with Name, Unique ID, DOB, SI, Details of Relationship & Gender	Attached

Bidder are required to submit the "REPLY TO BIDDER'S QUERIES' alongwith the bid duly singed & stamped.

HDFC ERGO General Insurance Company Limited

GROUP MEDICLAIM INSURANCE POLICY

SCHEDULE

Policy No: '2999200577128307000

Issued at Mumbai

Item 1. Name of the Policyholder	:	Central U P Gas Limited
Item 2. Broker/Agent Name	:	NA
Item 3. Date of Proposal Form	:	December 19, 2020
Item 4. Mailing address of the Policyholder	:	7th Floor, Upsidc Complex A-1/4, Lakhanpur, Kanpur, Kanpur Nagar, Uttar Pradesh, Pin-208024
Item 5. GSTIN State	:	Uttar Pradesh
Item 6. State Code	:	09
Item 7. GSTIN	:	09AACCC5883A1ZR
Item 8. Policy Period	:	From 00:01 hours: **December 19, 2020** To (Midnight) : **December 18, 2021**
Item 9. Operative Time	:	24 Hours
Item 10. Territory of Insurance	:	India